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Bib Data Sheet

CONFIRMATION NO. 2543

SERIAL NUMBER 09/897,804	FILING DATE 07/05/2001 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. P 0279249 PAT-002	
<b>APPLICANTS</b> Shi-Yue Qiu, Ellicott City, MD;					
<b>** CONTINUING DATA *****</b> THIS APPLN CLAIMS BENEFIT OF 60/243,472 10/27/2000 AND CLAIMS BENEFIT OF 60/243,401 10/27/2000 AND CLAIMS BENEFIT OF 60/243,469 10/27/2000 AND CLAIMS BENEFIT OF 60/243,397 10/27/2000 AND CLAIMS BENEFIT OF 60/243,470 10/27/2000					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> ** SMALL ENTITY ** ** 08/20/2001					
Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature _____ Initials _____	STATE OR COUNTRY MD	SHEETS DRAWING	TOTAL CLAIMS 10	INDEPENDENT CLAIMS 3
<b>ADDRESS</b> 00909					
<b>TITLE</b> Early warning in e-service management systems					
FILING FEE RECEIVED 355	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		